

**REPLY UNDER 37 CFR §1.116
EXPEDITED PROCEDURE
TECHNOLOGY CENTER 3600**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Crossgrove *et al.* **Conf. No.:** 9190
Serial No.: 10/688,039 **Art Unit:** 3625
Filing Date: 10/17/2003 **Examiner:** Zimmerman, Matthew
Title: SYSTEM, METHOD AND PROGRAM
PRODUCT FOR MAINTAINING ITEM
REQUESTS **Docket No.:** END920030050US1
(IBME-0091)

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AFTER FINAL AMENDMENT

Sir:

I. INTRODUCTORY COMMENTS:

This paper is being filed in response to the Final Office Action dated August 28, 2009.

Please amend the above-referenced patent application as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 8 of this paper.